

North West LHIN – February 9, 2011

Health Services Blueprint: Planning to 2021

The North West LHIN is pursuing an integrated health system model of care where health service providers better link and coordinate care within and between sectors across communities, districts and the region in Northwestern Ontario. Integration is viewed by the North West LHIN as an enabler to health system redesign and we are advancing the integration agenda through the development of the Health Services Blueprint.

The focus of the project will be on optimizing the patient care experience, population health status and health care resources in the North West LHIN.

The Health Services Blueprint will identify integration opportunities that will be projected out to 2021, and includes future models of care delivery, a current and future state capacity analysis by sector to 2021 and strategies for implementation that will:

- Improve system navigation and patient flow across the continuum of care;
- Support system transformation by having providers participate in the identification of better, more effective and efficient ways to deliver service, while continuing to address population health care needs;
- Address service gaps and duplications;
- Improve service through service expansion; or shifting services where another provider can provide those services to the community;
- Improve value for money;
- Eliminate redundancies while understanding the impact on resources and services and, where appropriate, enhance services to fill a service gap.

Local input from across the LHIN is valuable in the development of the plan. In partnership with the Health Services Practice from PricewaterhouseCoopers, a number of activities, including community engagement, will be conducted as the Health Services Blueprint is developed.

The North West LHIN has met with health service providers to obtain input in the development of the current inventory of health services in the LHIN, identify gaps in services, and provide input on integration opportunities. Input from health service providers is also being collected through regular surveys as we move through the project.

At the conclusion of this project the Health Services Blueprint will include:

- A detailed health services blueprint including recommendations on future models of care delivery, projected out to 2021;
- A detailed, sequentially phased-in implementation plan improving the coordination/integration of services including recommendations projected out to 2021;

“This is a major undertaking which needs to be successful. We pay a lot for health care so it should be easy to access and meet our needs and we should get healthier.”

Carl White
In Care of Health Column
Chronicle Journal

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- A comprehensive analysis of the interactions between current health service provider programs and services;
 - A current and future state capacity analysis by sector to the year 2021, including assumptions related to future capacity, health human resources and infrastructure implications;
 - An analysis to understand the implications of proposed recommendations on current practice;
 - The identification of future risks and strategies to mitigate these risks; and
 - The development of an evaluation plan with proposed indicators to measure system change and/or improve health outcomes once the blueprint is implemented.

Progress of this initiative is available on our website. A [Health Services Blueprint section](#) has been set up on our website and is updated regularly.

LHINs are the only organizations in Ontario that bring together health care partners from the following sectors – hospitals, community care, community support services, community mental health and addictions, community health centres and long-term care – to develop innovative, collaborative solutions leading to more timely access to high quality services for the residents of Northwestern Ontario and the province. By supporting these important partnerships, LHINs are ensuring that Ontarians have access to an effective and efficient health care system that delivers improved health care results and a better patient experience.